

The Human Edge – leveraging transversal skills in the AI-driven workplace



The National Skills Council of Malta in collaboration with Malta's Foundation for Human Resources Development, the Malta College of Arts, Science and Technology, and Euromersive, the European federation of XR professionals.

In the evolving landscape of the modern workplace, dominated by digital technologies and generative AI, the significance of transversal skills—abilities spanning all roles and sectors—is essential. These skills, including critical thinking, communication, and problem-solving, represent the human advantage in a progressively automated environment. Transversal skills enable individuals to leverage technology for innovative and solution-driven outcomes, which can be weaved with stakeholder feedback.

As we navigate through the age of AI, the unique value of human intuition, emotional intelligence, and adaptability is underscored. Our capacity for nuanced understanding, complex emotional engagement, and abstract thinking are indispensable in fields where technology acts as an aid rather than a substitute. These human qualities facilitate enhanced decision-making, context-sensitive solutions, and personalised experiences.

This workshop will examine the complementary relationship between the future of work and digital advancements, and the value of transversal skillsets. It will guide participants in identifying transversal skills, exploring evidence-based approaches and best practices. Research will be showcased, the importance of competency frameworks highlighted, and small group discussions on future skills and misinformation fostered. Interactivity will also be featured using Mentimeter allowing participants to actively discover and evaluate transversal skills in real-time.

Agenda: 1.5-hour workshop

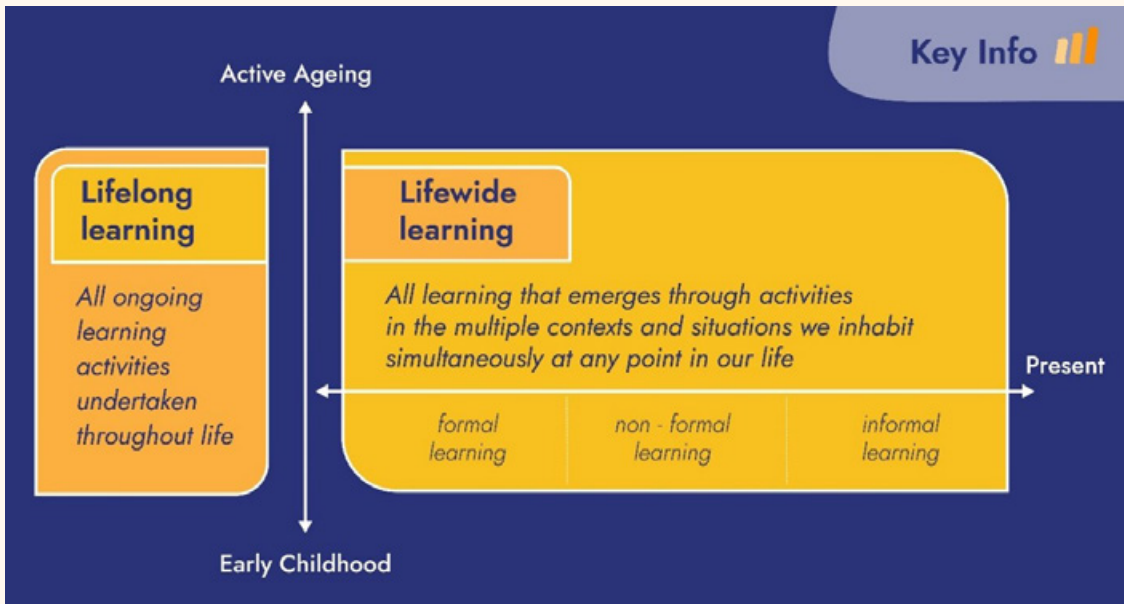
- Introductory video
- 10-minute engaging presentation: Future Skills
- 40-minute World Café:
 - a. Identifying and leveraging transversal skills
 - b. Skills in the AI-driven workplace.
- 30-minute Panel Discussion:

Moderator:
Clayton Micallef Grimaud - National Skills Council, Malta

Panelists:

 - Ruth Debrincat – National Skills Council, Malta,
 - Dr Mario Cardona – Malta Council for Arts, Science and Technology, Malta
 - Isabel De Peuter – Rutten – Euromersive,
 - Karen Muscat Baldacchino – Malta Foundation for Human Resources Development.
- Concluding remarks.

Workshop Resources



HUMAN RESOURCES MANAGER			
COMPETENCIES	EMOTIONAL INTELLIGENCE		CONFLICT RESOLUTION
SKILLS	ACTIVE LISTENING	QUESTIONING	
KNOWLEDGE	DIFFERENCE BETWEEN CONSTRUCTIVE AND NON-CONSTRUCTIVE FEEDBACK		EFFECTIVE COMMUNICATION STRATEGIES
ATTITUDES	CALM	POSITIVE	